

Trip Advisor Reviews from Well House Manor – up until 2017 – some examples

Archived by Graham Ellis, 8.3.2021 for self-indulgence in future years!

A little Gem

What a superb find in the middle of the small insignificant Wiltshire town of Melksham. Just 6 miles from Devizes,

Marketed as a small business hotel it's a fabulous little intimate retreat for couples.

Very clean and comfortable with exceptionally friendly and polite staff, creating a lovely ambiance.

Complimentary hot and cold soft drinks available 24/7

Large comfortable bed

Lovely soft fluffy towels and generous complimentary toiletries and essential travel items.

Continental breakfast only, but more than adequate selection making a nice change from the usual fry up.

This little place is well worth going out of your way if you are staying around Swindon

Chippenham or Devizes.

Definitely very close to the top of our list !

Very enjoyable stay.

My wife and I stayed at the well House Manor last weekend. Having left my booking to the last minute I didn't have time to do a lot of checking and hoped for the best. And that is what we got!

Ideally located two minutes from the centre of Melksham, Well House ticked all the boxes. The room was great and breakfast was superb. Above all it was very informal. Graham and Rachael attended to our every need or request and we were made to feel very welcome.

I cannot speak too highly of our stay at the Well House Manor and we'll try to book again when returning to the area. Thanks for a lovely weekend.

Great Place

Let me start the review by stating that I spend around a hundred nights a year in hotels and this hotel is unlike any place I've ever stayed. I tend to shy away from smaller boutique hotels because most of them will excel in one area and then fail miserably in another. The Well House Manor is very close to my company's location and it was recommended to me, so I was a bit frightened at first. Much like some of the other reviews have said, the property is very well taken care of and is very nice from the exterior. Upon entering, you never feel like you're in a hotel, but rather someone's house. I've stayed here more times than I count and I've think I've literally stayed in all the rooms - all 5. Each room is nicely decorated and comfortable. The beds are among the largest you'll ever find in a hotel. Every bathroom is nicely finished with some nice bathtubs and showers. The rooms themselves are enough to come back, but they're just a small reason to come. The internet is the fastest (and free) in any hotel I've stayed in the US or anywhere. The owner is an IT techy guy, so he has great internet service. The best part however are the people...I usually hate overly friendly or gushy staff, but I can genuinely say that they make you at home. Heather is as helpful and nice as you can be...and I can't think of another person I've ever met that's as smiley and bubbling as Sarah. It's truly a welcoming environment. There are times you forget you're in a hotel because you have the run of the place. The breakfast is quite nice...not overly extravagant, but nicely done. Anyone who doesn't like this place really hasn't travelled and hasn't seen what hotels can really be like...even the five star ones. When I come here, I'm flying in from the US. Most hotels have a 3pm check in time, but I've gotten to the Well House as early as 11am and I can't begin to tell you how nice it is not to have to wait to get into a shower after a 20 hour journey.

Home from home

My wife and I are relocating to the area and had quite a busy couple of days house hunting. We have a small dog and needed a hotel which would accommodate our pooch without us having to sacrifice style and luxury.

From my first telephone call I was made to feel valued and the communication with Sarah during my questions, enquiry and booking was very good. On arrival we drove around the wonderful water fountain and were met by the grandeur of the house which occupies a beautiful position. Once inside, all three of us feeling very exhausted and in need of TLC were met by Phil and his wife Heather who made us all feel very welcome and gave Lucy our dog the freedom of the house and grounds, within reason.

After check-in we were shown to our room on the first floor - inside the decor was tastefully finished and the furnishings executive but very homely with a very roomy feel and with a bathroom shower to die for. The entire hotel has wifi and business facilities with a safe, ironing board and hairdryer in each room, and the complimentary toiletries were ample and very good quality.

The hotel is only 8 minutes walk into Melksham and this nice market town is centrally situated for exploring the rest of Wiltshire. On our second night Phil kindly spared some time in the excellent Melksham historic museum which occupies a room on the ground floor by reception. His knowledge of local history was not only fascinating but the hard work and dedication he and the other custodians have put in reinforced our passion to relocate to the area. The photographs and videos which span 100 years or more give a real insight into the town's history and well worth a visit, and is open to the public.

Breakfast is continental of very good quality including meats, cheeses, pastries and cereals, tea and coffee, grapefruit and freshly squeezed orange juice and the daily papers. What we loved most was the friendly nature and the thoroughly homely feel we were given from everyone.

The local recommendations given for food were second to none and I will close by saying that we will be looking for the excuse to stay again and making recommendations to friends and family. Thank you to all for a great stay and we hope to see you in and around.

Amazing Hotel

Just spent 2 days at Hotel at part of an on site course. Greeted by a welcoming receptionist who just wanted a signature to get a room key card. The room was stunning, it was like a 5 star hotel, and totally spotless, fresh and modern (I didn't want to spoil it by opening my case). Breakfast is simple but just what I wanted, cereals yogurt, ham cheese, croissants, pastries toast and you do your own freshly squeezed orange juice, (great fun). Quality Tea & coffee machine is free on tap 24 hours a day. Nice lounge area with library and public PC. I soon realised that the owner Graham and his staff do everything from serve Breakfast, man the desk and clean and even decorate the rooms. Hence they have a great pride in their hotel, which consist of 5 large and different styled rooms. I have never had such a large and fluffy white bath towel before. I would strongly recommend anyone in the area pay a visit and guarantee they would feel extremely welcome. I will return if passing or if I can get on another course.

Beautifully fitted out, friendly staff and superb value!

Well House Manor is independently owned and gains a friendly, personal service advantage you would hope for. What is way beyond expectations is the quality of literally everything inside the attractive building, which is set in it's own grounds.

Once your car is parked in the complimentary space out front, you receive a warm welcome and are taken to your beautifully equipped room. The standard of cleanliness is exceptional and could not be improved and there is a sense that when fitting out the interior, which has been really tastefully done, some serious money must have been spent.

This is evident in that on inquiring I found out that the hotel was fitted out in 2006, but looks like it could have been done yesterday. In many chains, who incidentally charge handsomely and are not short of cash, once a refit it more than a number of months past, the cost saving

becomes evident as the appearance ages quickly. Not so in Well House Manor which is fitted in a way that you would do your own home, where it is not in your interest for things to start falling apart and looking dog-eared after a few months. This is possibly a result of it being independently owned, but is really appreciated either way.

Like many people, I find myself compelled to write reviews for two reasons; either I am happy or unhappy in the extreme. My stay at Well House came at the end of an already long week hopping from one chain hotel to another, but despite staying there to learn some programming skills, I left feeling like I had relaxed in true luxury. Real fresh orange juice I squeezed myself with the help of an intriguing machine...what more could I want?!

Having your expectations met, let alone exceeded is a rare thing. Well House Manor exceeded my expectations on every level. Can I see anything I'd change? Well, I might move the emergency light from above the bed (which is probably where it should be in terms of statutory requirements), maybe offer a fry-up (I didn't want one, but people often do), and....dare I say it....charge more. Sadly, people often judge a hotel - especially an independent, by the price tag. I'd like the current rate though please!:)

I say this passionately; If you need to be somewhere nearby-ish, add a bit of driving and stay in Melksham rather than going to a chain which may be nearer your meeting. If it's not for work, Melksham is actually a pretty nice town too.

What I would want from any Hotel!

Firstly I must state this is not my first time at the Well House Manor, I've been fortunate enough to have stayed twice before (just forgot to review :-)

1. The Welcome

I've been met by 3 different people each time I've arrived at the hotel, their approach each time have been very professional, but approachable and friendly at the same time, taking the time to show me the room, ensuring I was happy before leaving me to my own devices.

2. The Rooms

I've so far stayed in Rooms 1 and 2. Both have enormous comfy beds, lovely white lined. The rooms are decorated to an exceptionally high standard, very tasteful, and I am glad to say very very clean, so far to stay spotless. Both have shutter blinds, and having stayed last in the middle of summer felt they do keep out the light in the mornings.

The rooms, were lovely and spacious, and for me a good temperature, with the ability to open the windows nice and wide if necessary, you do also have the option in the winter (one of my other stays) to adjust the heating on the radiator to suit if you so wish.

3. The Staff

Again, to mention just a few names, Graham (proprietor), Chris (Manager) and Sarah (reception), all for fill your expectations of people who's sole aim is to ensure your stay is as pleasant as possible, very professional and helpful.

4. The Breakfast

An excellent continental breakfast, great choice, and the staff were willing to serve before the 'normal' start time for breakfast, so I could prepare for my course in plenty of time.

5. The Facilities

Although available, I didn't make full use of these except for the free wi-fi which I was able to connect to without hassle, check email and do some surfing in the evening.

They do have excellent conference facilities at the hotel, and training rooms (I was there for a PHP course, also excellent, [--] if you are interested :-)) These rooms have been professionally put together to ensure they meet both the trainers/organisers needs as well as the delegates.

6. Car Parking

Not an issue at all, even with a full conference running, plenty of parking for both resident and visitors to park.

7. Garden

A huge garden, which is excellently kept, a pleasure to walk around on a summers night.

8. Location

Melksham, not too far from the M4 motorway, and closely situated to Bath, Bristol, Swindon, an absolutely wonderful part of the world.

The Hotel itself in Melksham is a 3-5 minute walk form the town centre where there is an array of interesting shops and places to eat.

9. Overall

I would whole heartedly recommend this hotel, you have to visit to believe how good this place is.

Chris

Lovely Christmas stay

Booked a room for Christmas Day and Boxing Day. Stayed with my dog and my mum. Lovely room, very clean and warm and welcoming. Loved the gesture of a Christmas card and box of chocolates. Continental breakfast was lovely, especially the freshly squeezed orange juice. Lovely grounds; Albus enjoyed his run around the back garden. Christmas was a good time to stay as it was beautifully quiet. Would definitely stay again. Thank you.

Room Tip: Room 2 was big enough for mum, me and the dog not to trip over each other.



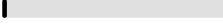
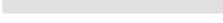
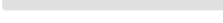
Elegant Home-Cozy Comfort with Business Class


My husband and I were truly blessed with our choice of the Well House Manor for our first visit to the Bath country-side. It started with our introduction to Lisa and Graham from email exchanges to make sure we could easily get to Bath from Melksham. We couldn't have asked for more from our hosts, or their B&B! While maintaining the historical feeling of an English country manor this B&B offers the elegance of a modern 5-star PLUS hotel: Staff were extremely gracious and helpful from the minute we walked in the door. Beds are big with a lush down comforter and crisp white linens. Homey touches take the rooms over the top of hotel accomodations. And the bathroom... heated floor, personal hygiene products to meet all needs, and large fluffy bath sheets, not small skimpy stiff bath towels. Fresh local products for breakfast with fresh squeezed orange juice. And, a plus, lots of lighting and enough outlets for all the technology you need to support. Graham and Lisa have considered the comfort of their guests' every desire in accommodation above and beyond. We're trying to figure out how soon we can come back!

Above is just a random smattering from Trip Advisor ... overall rankings:

Reviews

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Traveller rating	Time of year	Traveller type	Language
<input type="checkbox"/> Excellent  53	<input type="checkbox"/> Mar-May	<input type="checkbox"/> Families	<input type="radio"/> All languages (66)
<input type="checkbox"/> Very Good  12	<input type="checkbox"/> Jun-Aug	<input type="checkbox"/> Couples	<input checked="" type="radio"/> English (65)
<input type="checkbox"/> Average  1	<input type="checkbox"/> Sep-Nov	<input type="checkbox"/> Solo	<input type="radio"/> German (1)
<input type="checkbox"/> Poor  0	<input type="checkbox"/> Dec-Feb	<input type="checkbox"/> Business	
<input type="checkbox"/> Terrible  0		<input type="checkbox"/> Friends	

 **Cara Spaniel** wrote a review Jul 2016
Cambridge, United Kingdom • 44 contributions • 17 helpful votes

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Lovely Welcome

“We were made to feel very welcome on our arrival with our 3 dogs. Given a tour of the public areas and shown where a safe fenced area of the garden was. The room was large and airy with a mix of old and new furniture styles, the bathroom was immaculate with a large double shower. The bed was a little squishy for our liking but we slept well. Breakfast is continental but there was a great range of pastries meats and cheeses to choose from. We thought that this hotel was excellent value for money and would not hesitate to go back”

[Read less](#) ▲

Date of stay: July 2016
Trip type: Travelled as a couple

●●●●● Value ●●●●● Service
●●●●● Sleep Quality

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