

From: [REDACTED]
Sent on: Monday, June 7, 2021 9:48:59 AM
To: [REDACTED]
CC: [REDACTED]
Subject: RE: SWR Bristol services

Follow up: Follow up
Start date: Monday, June 7, 2021 12:00:00 AM
Due date: Monday, June 7, 2021 12:00:00 AM

Hi [REDACTED],

Below is the response to item 3 below which has been outstanding waiting the data from our commercial team.

GWR are planning to make the 0720 Westbury to Bristol a 5 car service from the December 2021 timetable change, covering the AM peak capacity lost by the removal of SWR services. SWR don't operate to Bristol in the evening peak.

Analysis of our loading data from the May 2019 timetable shows the majority of passengers on our Bristol services made local journeys on the route paralleled by GWR between Salisbury and Bristol. Very few journeys that cross Salisbury with an average of 20 passengers undertaking a cross Salisbury journey towards Bristol, furthermore it is likely this number will now be lower since GWR improved the frequency of services between Westbury and London in the December 2019 timetable. For passengers continuing to make cross Salisbury journeys good connections (approximately 15-20 minutes wait) are available at Salisbury between SWR and GWR services.

Regards.

[REDACTED]

From: [REDACTED]
Sent: 11 May 2021 10:39
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SWR Bristol services

Hi [REDACTED],

Please see below the responses to your queries:-

- Is there any issue with the Competition Commission for services that link into London or in general? We would like some assurances that the removal of these services has no issue for the competition commission. *When reviewing the award of the SWR franchise, the Competition and Markets Authority determined that the only area of concern was with journeys on both SWR and GWR from Exeter to London. There were no concerns identified regarding the Bristol to Salisbury/London corridor. The provision of services for the Bristol to Salisbury/London corridor have not fundamentally altered since that time.*

- Can you please provide some official word that this has approval from NR (both the system operator and Wessex area)? We could perhaps pick this up with NR at FTM. **This item was indeed dealt with at FTM.**
- Could we please receive more evidence from SWR & GWR on passenger flows pre COVID for this? We would like further assurance through data on passenger loads, potential pinch points and peak services (including confirmation from GWR that they are using 5 car services in the peak morning service especially)? **I'm awaiting data from commercial colleagues. The AM peak arrival is not currently operating Monday to Friday, GWR will strengthen the 0720 Westbury to Bristol to 5 cars replacing lost commuter capacity and we do not foresee any loading issues created by this proposal.**
- How many units will you no longer need? Are you able to provide any further information on plans for these units over and above those suggestions in the document? How likely are these suggestions? **These changes save mileage and crew cost, not a unit all day as it operates at marginal time in the afternoon. Initially this unit will be used as a strategic standby and then to strengthen services that have a high load either to Exeter or London as demand recovers.**
- Can you provide a simple table on the expected net savings of this proposal in 2021/22, 2022/23?

Summary of Bristol Services		
Vehicle Mileage	Miles	██████████
	£	██████████
Drivers	Heads	██████
	£	██████████
Guards	Heads	██████
	£	██████████
Annual saving		██████████

- The above table shows an estimate of the savings per annum compared to the May 21 timetable. It includes the following assumptions:-
 - Mileage is LTP and doesn't include engineering works, special events etc
 - Mileage saving is against May 21 (the savings would look greater when compared against a pre-covid full timetable).
 - Headcount saving based on 1 SX diagram for guards & drivers compared to Dec 2019
 - Pay is FY2122 rates
 - Staff attrition rates mean these savings may not be realised immediately upon implementation of the timetable
- Relating to the other points, I wanted to know when you might be able to provide further information / clarity. In addition, can I please ask whether there is any school/college impact to the removal of services and whether you can provide a short narrative to help with for submission to ministers later this month on the basis that this receives approval. **No flows identified that are not adequately served by nearby GWR services**

Best regards.

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